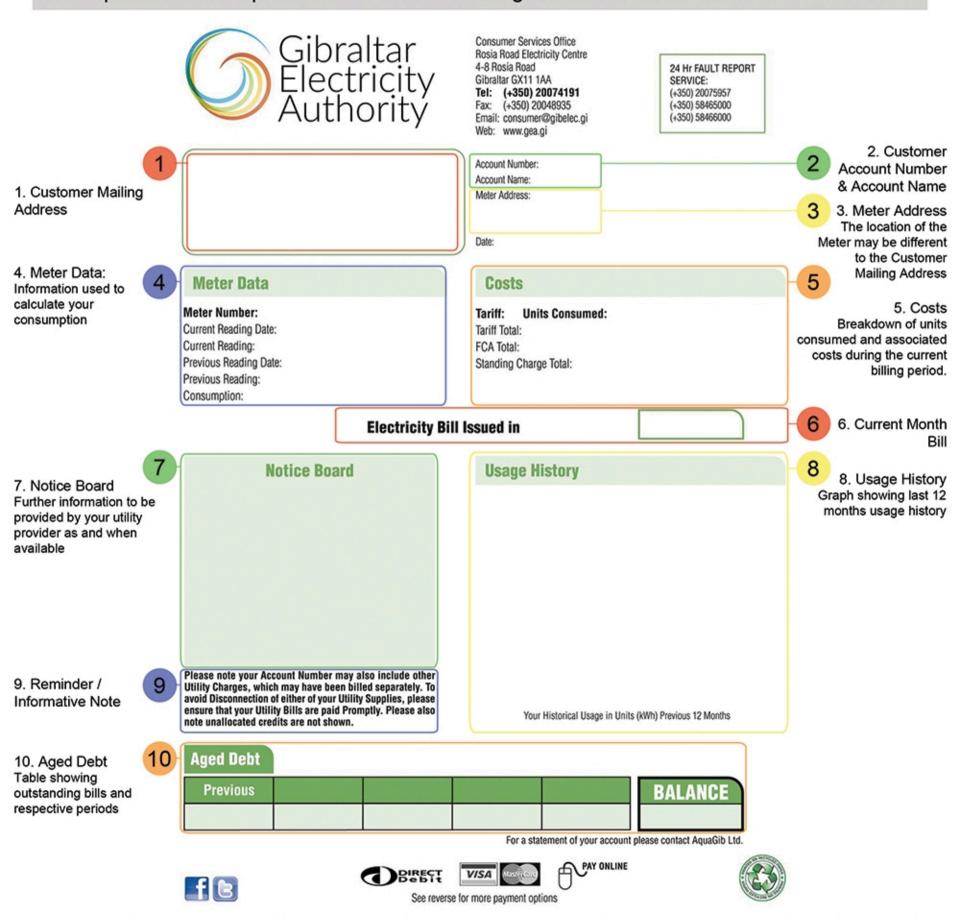


## NEW BILL FORMAT EXPLAINED



As mentioned in our latest leaflet and as part of our ongoing commitment to our customers, we are introducing a new bill format. During the second quarter of 2015, you will start to receive two separate bills in the same envelope; one for your water consumption (AquaGib Ltd) and one for your electricity consumption (GEA). Below we have provided an explanation on understanding the new bill format.





We are always trying to provide our customers with innovative and helpful services that reduce our impact on the environment, and paperless billing is the latest step towards a greener, sustainable approach to our services. If you have any questions on the new bill format, or wish to sign up to paperless billing, simply contact our Customer Service Department via email at customerservice@aquagib.gi or via telephone on +350 20041288 Ext 1.